

# Social Media Specialist Teamer



## @ The Salty Pelican Yoga & Surf Retreats

**Location:** Cascais, Ericeira, Peniche (Portugal) Hirketiya (Sri Lanka)

### Position Description

Join The Salty Pelican team and be part of a vibrant community dedicated to providing exceptional guest experiences. Our mission is to inspire authentic and meaningful connections. As a Social Media Specialist Teamer, you will have a dual role, assisting with daily operations and capturing the essence of our retreats through engaging content. This unique position combines hospitality duties with creative content collection, ensuring our guests have a seamless and memorable stay.

### Key Responsibilities

- **Guest Interaction:** Engage warmly with guests, assist with check-ins and check-outs, and provide support throughout their stay.
- **Customer Service:** Address guest inquiries with a positive attitude, and resolve any issues promptly and effectively.
- **Content Collection:**
  - Interact closely with the Social Media Manager to create captivating content for our online platforms.
  - Capture photos and videos of guests' experiences, activities, and the overall ambiance of the retreats.
  - Follow brand guidelines to ensure consistency and relevance in content creation.
  - Regularly upload content for approval and feedback, ensuring timely and engaging posts.
- **Daily Operations:** Assist with reception duties, maintaining a tidy and organised retreat space, and managing correspondence.
- **Housekeeping & Support:** Participate in light housekeeping tasks, manage breakfast service, and assist in the kitchen during meals.
- **Activity Coordination:** Promote and organise additional activities and excursions, enhancing the overall guest experience.
- **Community Engagement:** Lead and participate in beach clean-ups and community service projects, fostering a positive and inclusive atmosphere.

## Requirements

- **Communication Skills:** Strong interpersonal skills with a passion for engaging with guests and team members.
- **Hospitality Experience:** Previous experience in the hospitality industry is preferred, particularly in roles involving guest interaction and service.
- **Adaptability & Problem-Solving:** Ability to manage multiple tasks, adapt to changing situations, and solve problems effectively.
- **Creativity:** A keen eye for visual content and the ability to create engaging media that aligns with brand standards.
- **Tech-Savvy:** Comfortable using social media and technology for content creation and communication.
- **Team Spirit:** A collaborative mindset, willing to support colleagues across various tasks.

## Benefits

**Flexible Schedule:** Enjoy flexibility with a changing schedule, announced weekly.

**Life Balance:** Plenty of free time to explore and relax in beautiful surroundings.

**Community Engagement:** Be part of a supportive and friendly team environment.

**Professional Development:** Opportunities for personal growth and skill enhancement.

**Wellness & Cultural Activities:** Access to wellness activities and cultural events at the retreats.

**Career Growth:** Opportunities for career growth within The Salty Pelican brand.

**Accommodation:** Complimentary accommodation in a shared staff room.

**Food:** Complimentary daily breakfast buffet and up-to 4 group dinners per week.

**Retreat Facilities:** Access to retreat facilities.

**Discounts:** Salty Pelican discounts on food, merchandise, and discounted stays for friends and family.

## How to Apply

To apply for the Social Media Specialist Teamer position or for more information, please contact us at:

**Email:** [work@saltypelicanretreats.com](mailto:work@saltypelicanretreats.com)

**Phone:** +351 923 083 330

**Instagram:** [@saltypelicanretreats](https://www.instagram.com/saltypelicanretreats)

## Application Details

Please include the following in your application:

- **Name**
- **Languages Spoken**
- **Nationality**
- **Telephone**
- **Age**

- **Email**
- **Availability for training and work periods, specifying preferred locations and dates.**

### **Motivation Letter Brief**

In your motivation letter, please tell us why you believe The Salty Pelican is the perfect place for you. Share how your experiences and personality align with our mission of crafting unforgettable guest experiences. Highlight your passion for hospitality and content creation, your adaptability, and how you can contribute to our team. We're excited to hear why you're drawn to The Salty Pelican and how you can help us create lasting memories for our guests.

We look forward to welcoming you to our dynamic and supportive team. Let's create unforgettable experiences together!

### **Stay Salty!**

The Salty Pelican Team