

Teamer @ The Salty Pelican Yoga & Surf Retreats



Location: Cascais, Ericeira, Peniche (Portugal)

Position Description

Join The Salty Pelican team and immerse yourself in a vibrant community focused on delivering unforgettable guest experiences. Our mission is to craft seamless and outstanding experiences that exceed expectations. As a Teamer, you will play a pivotal role in ensuring our guests have an exceptional stay, taking on various responsibilities across the retreat.

- **Guest Interaction:** Engage warmly with guests, assisting with yoga setup, surf equipment, and activity departures.
- **Customer Service:** Provide excellent service by addressing guest needs and inquiries with a friendly, positive attitude.
- **Reception & Administration:** Assist with reception duties, including check-ins, check-outs, and maintaining an organised environment.
- **Daily Operations:** Help coordinate daily activities such as surf lessons, hikes, safari tours, and group dinners.
- **Housekeeping & Support:** Contribute to light housekeeping tasks and assist in the kitchen during meal times.
- **Activity Coordination:** Promote and organise additional activities and excursions, enriching the guest experience.
- **Community Engagement:** Participate in beach clean-ups and other community service projects, fostering a welcoming and inclusive atmosphere.
- **Kitchen & Bar Assistance:** Help prepare easy to learn drinks and snack food from our all-day menu, including refreshing beverages and light meals.
- **Support & Collaboration:** Interact closely with other team members to ensure smooth operations and a high-quality guest experience.

Requirements

- **Customer Service Excellence:** Strong interpersonal skills and a passion for delivering memorable guest experiences.
- **Hospitality Experience:** Prior experience in hospitality is valued, especially in guest-facing roles.
- **Adaptability & Initiative:** Ability to handle various tasks, adapt to changing situations, and take initiative.
- **Communication Skills:** Fluent in English; additional languages are an asset.

- **Team Spirit:** A collaborative attitude, willing to assist across different areas of the retreat.
- **Passion for Lifestyle:** Enthusiasm for yoga, surfing, and a wellness-oriented lifestyle.

Benefits

Flexible Schedule: Enjoy flexibility with a changing schedule, announced weekly.

Life Balance: Plenty of free time to explore and relax in beautiful surroundings.

Community Engagement: Be part of a supportive and friendly team environment.

Professional Development: Opportunities for personal growth and skill enhancement.

Wellness & Cultural Activities: Access to wellness activities and cultural events at the retreats.

Career Growth: Opportunities for career growth within The Salty Pelican brand.

Accommodation: Complimentary accommodation in a shared staff room.

Food: Daily breakfast buffet and up-to 4 group dinners per week.

Retreat Facilities: Access to retreat facilities.

Discounts: Salty Pelican discounts on food, merchandise, and discounted stays for friends and family.

How to Apply

To apply for the Teamer position or for more information, please contact us at:

Email: work@saltypelicanretreats.com

Phone: +351 923 083 330

Instagram: [@saltypelicanretreats](https://www.instagram.com/saltypelicanretreats)

Application Details

Please include the following in your application:

- **Name**
- **Languages Spoken**
- **Nationality**
- **Telephone**
- **Age**
- **Email**
- **Availability for training and work periods, specifying preferred locations and dates.**

Motivation Letter Brief

In your motivation letter, please tell us why you believe The Salty Pelican is the perfect place for you. Share how your experiences and personality align with our mission of crafting unforgettable guest experiences. Highlight your passion for hospitality and content creation, your adaptability, and how you can contribute to our team. We're excited to hear why you're drawn to The Salty Pelican and how you can help us create lasting memories for our guests.

We look forward to welcoming you to our dynamic and supportive team. Let's create unforgettable experiences together!

Stay Salty!

The Salty Pelican Team